



Updating YSI DataManager

INSTALLATION OF USB DRIVERS FOR USE WITH WINDOWS 10



For the ProPlus and ProODO instruments.



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Updating YSI DataManager Software

INSTALLATION OF USB DRIVERS FOR USE WITH WINDOWS 10



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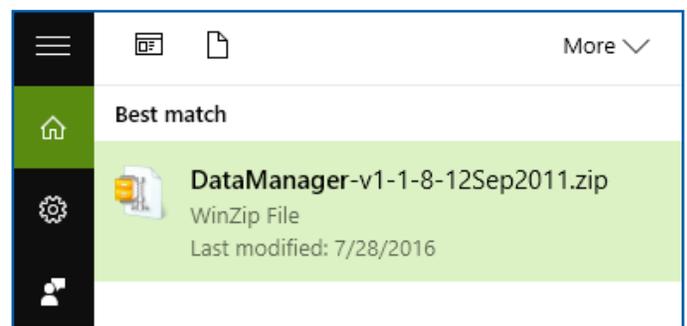
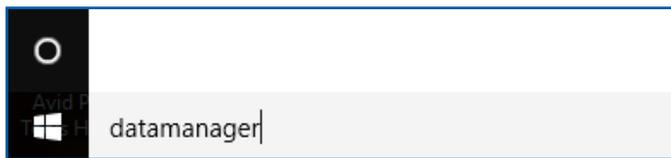
YSI Water Quality Systems
Tech Support Guide

- 1 Start by downloading the most recent version of Data Manager from YSI.com:

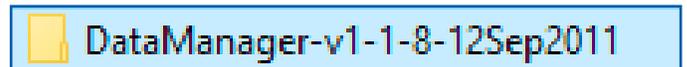


<https://www.ysi.com/customer-support/software-firmware-downloads>

- 2 On your desktop, search for the zipped (compressed) Data Manager file using the "start" menu:



- 3 Unzip the file by right-clicking it and extracting the files. Once this has been done then you should have a folder that looks like this:

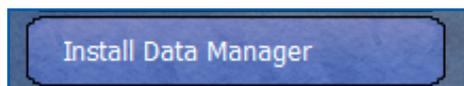


Open the folder and you should see the "start" program. Double click on this icon.

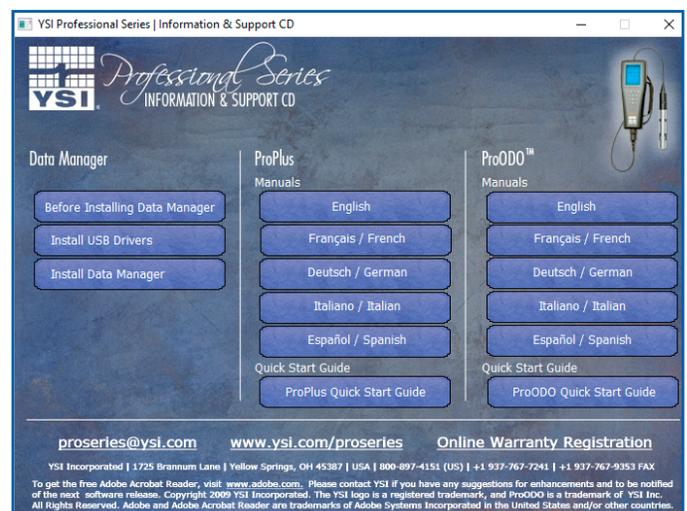


- 4 This splash screen will appear:

Click on "Install Data Manager" and follow the prompts. This will install Data Manager to your computer.



DataManager Icon
(Windows 10)



Questions? info@ysi.com

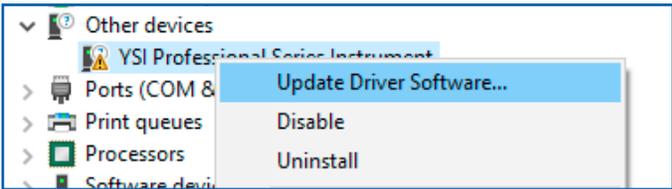
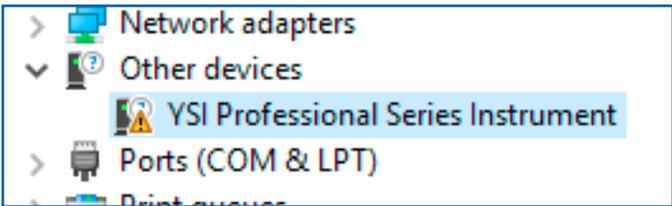
5 At this point, attach your ProPlus or ProODO unit to the computer with the ProCom II saddle and USB cable. You may see your computer attempting to load the drivers in the status bar of your system.



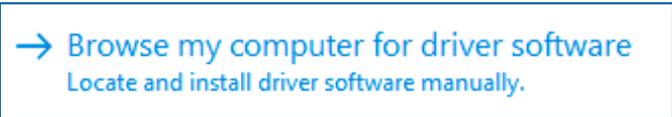
6 Open Device Manager in Control Panel. You can access the Control Panel through the Start menu under the "search" bar.

Under "Other Devices", you should see the YSI Instrument listed with a yellow exclamation mark.

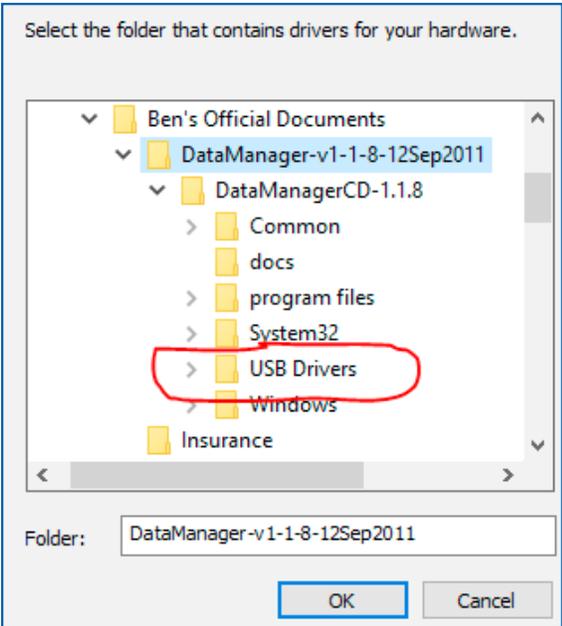
Right-click on the "YSI Professional Series Instrument" and select "Update Driver Software":



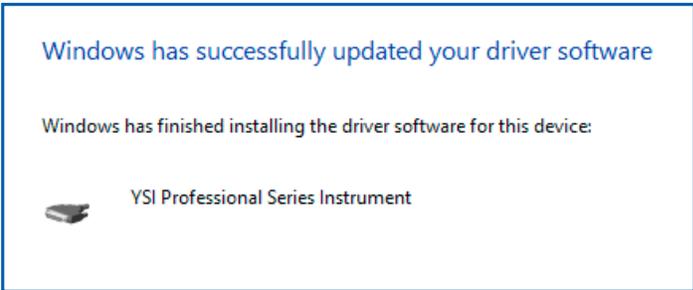
Choose the option to browse the computer for driver software:



7 Navigate to wherever you saved your Data Manager files. The picture below shows the folder that should be selected, "USB Drivers".



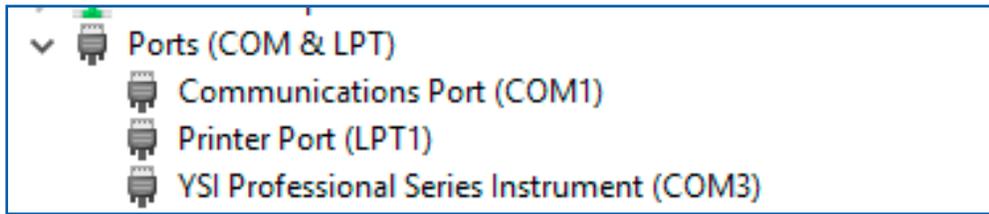
Select "OK". On the next screen hit "Next" and the update process will continue. You should see the following pop-up message:



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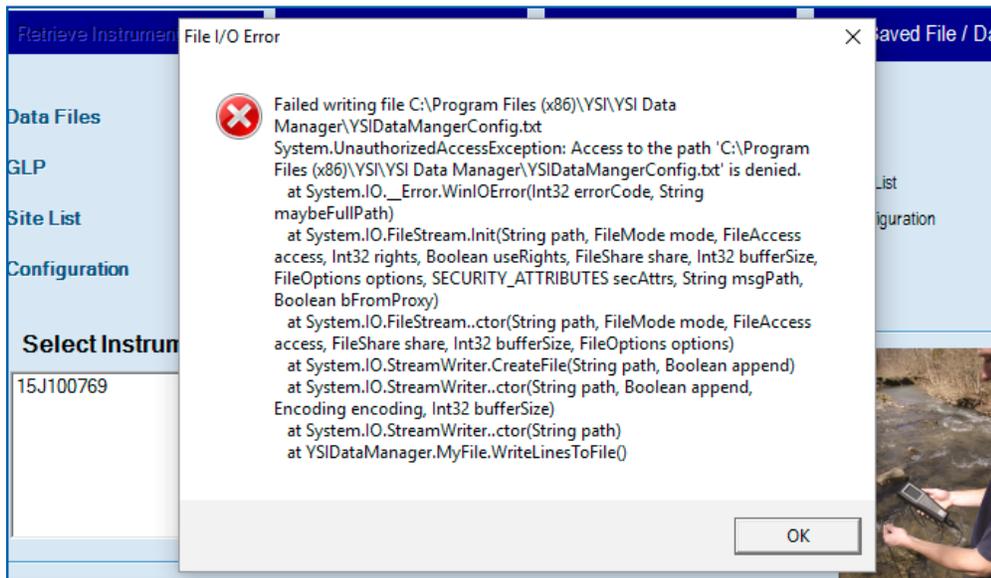


This is what the Device Manager looks like when the drivers are correctly installed. Note that the driver is now located under the "Ports" subheading instead of "Other Devices".



Now Data Manager and the drivers are installed.

Upon opening Data Manager, you may see this error:



This error means that the handheld does not have permission to read/write to your computer. We will now enable this program to be run as an administrator to remove this error.

Right-click the Data Manager desktop icon and select "Properties". Select the "Compatibility" tab, and check the box that says "Run This Program as an Administrator" and click "Ok". Now when you launch Data manager, you will be able to connect to your YSI handheld to your Windows 10 computer.

If you do not see your YSI handheld upon restarting Data Manager, attempt to physically reconnect the handheld by unplugging and plugging back in your device.

Questions?
info@ysi.com